Parent Satisfaction Survey Report

Conducted in August 2013

Date Released: 13 September 2013
1 Introduction

This is a report on the 2013 Parent Satisfaction Survey for the school. This was the second year of surveys, so we can provide a comparison of results between years to assess the impact of strategies and targeted activities.

This survey was released on 1 August 2013 and ran until 25 August 2013.

The email inviting participation in the survey was sent to 100 email accounts.

51 people started and 44 people completed the survey – 27 from Primary (Early Childhood, Prep, Class 1-6), 9 from Middle (Class 7-9) and 16 from Senior (Class 10-12). Many people provided additional written comments.

This response rate is down from 2012, where 64 people participated in the survey - 25 from Prep/Primary and 39 from High/Senior School.

2 Findings

1. There was an acceptable response rate to the survey, although we had been hoping for an increase on last year. There was a good spread across all year levels at the school.

2. The importance across areas gave the highest ranking (with Critical and High Importance) to:
   - Teaching Staff
   - Leadership and Governance
   - General Curriculum
   - Specific Curriculum, School Community, Pastoral Care and Academic Standards all close followers

This similar to the 2012 survey, although Leadership and Governance has risen in importance.

3. The areas of highest satisfaction (with Very Good) were:
   - Teaching Staff
   - Pastoral Care
   - General Curriculum was also highly rated with large responses between Good and Very Good.

4. There was a pleasing improvement in satisfaction levels across all areas compared with the 2012 Survey.

5. There were many helpful comments across all areas. There was a range of comments from the highly supportive to the highly critical. These are being considered by the school leadership and are informing plans for future improvements.

6. Our general findings on the comments are that there:
   - is strong support for the Steiner curriculum and the commitment of the teaching staff
   - is great improvement in the satisfaction with buildings and the future of the school, particularly with IB
   - are mixed responses about Teaching Staff and Specific Curriculum
   - are tentative responses about School Community and Leadership

7. There were a number of good suggestions for improvements in various areas which are being considered by relevant parts of the school.
### Importance of Areas

2. How important are the following areas to you? Please note this is NOT how you view the school’s performance in these areas. You will answer this in the next question.

<table>
<thead>
<tr>
<th>Area</th>
<th>No Importance</th>
<th>Low Importance</th>
<th>Moderate Importance</th>
<th>High Importance</th>
<th>Critical</th>
<th>Rating Average</th>
<th>Rating Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Curriculum</td>
<td>0.0% (0)</td>
<td>0.0% (0)</td>
<td>10.0% (5)</td>
<td>50.0% (25)</td>
<td>40.0% (20)</td>
<td>4.30</td>
<td>56</td>
</tr>
<tr>
<td>Specific Curriculum Activities</td>
<td>0.0% (0)</td>
<td>0.0% (0)</td>
<td>22.0% (11)</td>
<td>58.0% (29)</td>
<td>20.0% (10)</td>
<td>3.98</td>
<td>56</td>
</tr>
<tr>
<td>Academic Standards</td>
<td>0.0% (0)</td>
<td>0.0% (0)</td>
<td>36.0% (18)</td>
<td>36.0% (18)</td>
<td>28.0% (14)</td>
<td>3.92</td>
<td>56</td>
</tr>
<tr>
<td>Pastoral Care</td>
<td>2.0% (1)</td>
<td>6.0% (3)</td>
<td>18.0% (9)</td>
<td>44.0% (23)</td>
<td>30.0% (15)</td>
<td>3.84</td>
<td>56</td>
</tr>
<tr>
<td>Teaching Staff</td>
<td>0.0% (0)</td>
<td>0.0% (0)</td>
<td>2.0% (1)</td>
<td>20.0% (10)</td>
<td>78.0% (39)</td>
<td>4.76</td>
<td>56</td>
</tr>
<tr>
<td>Grounds, Buildings and Facilities</td>
<td>0.0% (0)</td>
<td>4.0% (2)</td>
<td>42.0% (21)</td>
<td>42.0% (21)</td>
<td>12.0% (6)</td>
<td>3.62</td>
<td>56</td>
</tr>
<tr>
<td>Leadership and Governance</td>
<td>0.0% (0)</td>
<td>2.0% (1)</td>
<td>14.0% (7)</td>
<td>28.0% (14)</td>
<td>56.0% (28)</td>
<td>4.38</td>
<td>56</td>
</tr>
<tr>
<td>Administration</td>
<td>0.0% (0)</td>
<td>6.0% (3)</td>
<td>32.0% (16)</td>
<td>38.0% (19)</td>
<td>24.0% (12)</td>
<td>3.80</td>
<td>56</td>
</tr>
<tr>
<td>School Community</td>
<td>0.0% (0)</td>
<td>2.0% (1)</td>
<td>28.0% (14)</td>
<td>42.0% (21)</td>
<td>28.0% (14)</td>
<td>3.86</td>
<td>56</td>
</tr>
</tbody>
</table>

- answered question: 50
- skipped question: 1

---

![Chart showing the importance of areas to parents](image-url)
### Satisfaction in Areas

3. How do you rate the school’s performance in each of these areas? Note you can make further comments about the school’s performance in each area in the following section.

<table>
<thead>
<tr>
<th>Area</th>
<th>Very Poor</th>
<th>Poor</th>
<th>Acceptable</th>
<th>Good</th>
<th>Very Good</th>
<th>Rating Average</th>
<th>Rating Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Curriculum</td>
<td>2.0% (1)</td>
<td>2.0% (1)</td>
<td>10.0% (5)</td>
<td>45.0% (23)</td>
<td>40.0% (20)</td>
<td>4.20</td>
<td>50</td>
</tr>
<tr>
<td>Specific Curriculum Activities</td>
<td>2.0% (2)</td>
<td>2.0% (1)</td>
<td>10.0% (5)</td>
<td>52.0% (23)</td>
<td>28.0% (14)</td>
<td>4.02</td>
<td>50</td>
</tr>
<tr>
<td>Academic Standards</td>
<td>4.0% (2)</td>
<td>9.0% (3)</td>
<td>14.0% (7)</td>
<td>64.0% (32)</td>
<td>12.0% (6)</td>
<td>3.74</td>
<td>50</td>
</tr>
<tr>
<td>Pastoral Care</td>
<td>4.1% (2)</td>
<td>8.2% (4)</td>
<td>22.4% (11)</td>
<td>30.6% (15)</td>
<td>34.7% (17)</td>
<td>3.64</td>
<td>49</td>
</tr>
<tr>
<td>Teaching Staff</td>
<td>2.0% (1)</td>
<td>6.1% (3)</td>
<td>4.1% (2)</td>
<td>42.9% (21)</td>
<td>44.9% (22)</td>
<td>4.22</td>
<td>49</td>
</tr>
<tr>
<td>Grounds, Buildings and Facilities</td>
<td>0.0% (0)</td>
<td>10.0% (5)</td>
<td>30.0% (15)</td>
<td>48.0% (23)</td>
<td>14.0% (7)</td>
<td>3.64</td>
<td>50</td>
</tr>
<tr>
<td>Leadership and Governance</td>
<td>4.0% (2)</td>
<td>2.0% (1)</td>
<td>32.0% (16)</td>
<td>38.0% (18)</td>
<td>28.0% (13)</td>
<td>3.78</td>
<td>50</td>
</tr>
<tr>
<td>Administration</td>
<td>2.0% (1)</td>
<td>8.0% (4)</td>
<td>36.0% (18)</td>
<td>42.0% (21)</td>
<td>12.0% (6)</td>
<td>3.54</td>
<td>50</td>
</tr>
<tr>
<td>School Community</td>
<td>4.0% (2)</td>
<td>6.0% (3)</td>
<td>22.0% (11)</td>
<td>42.0% (21)</td>
<td>28.0% (13)</td>
<td>3.80</td>
<td>50</td>
</tr>
</tbody>
</table>

answered question 50

skipped question 1

---

How do you rate the school’s performance in each of these areas? Note you can make further comments about the school’s performance in each area in the following section.
Comparison with Prior Year Survey

Change in Average Satisfaction

- School Community
- Leadership and Governance
- Teaching Staff
- Academic Standards
- Administration
- Pastoral Care
- Specific Curriculum Activities
- Grounds, Buildings and Facilities
- General Curriculum

Average Value Change

0.00 0.05 0.10 0.15 0.20 0.25 0.30 0.35 0.40 0.45